KIMBERLY M. TOSTI

SALES | MARKETING | REVENUE ENABLEMENT

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2023 Corporate Pursuit of Growth Award 2018 Marketing "Best In Class" Award 2016 BDR Gold Medalist 2015 Pipeline Leader Award

Data-oriented sales, marketing, and enablement leader who specializes in establishing and optimizing teams in a B2B SaaS Environment. Proven track record of revitalizing low-performing teams through aligning vision, training/facilitation, messaging, and enablement initiatives. Additional strengths in performance management, demand generation, recruitment, and business intelligence.

SKILLS

TECH: Outreach.io | Gong Engage | ChatGPT | Copy.AI | Marketo | Salesforce | Zoominfo | Domo | PowerBI | Bridge LMS | Qooper Mentorship

STRATEGIC LEADERSHIP

Leading Hybrid & Remote Teams Forecasting | Business Intelligence GTM Strategy | Performance Mgmt Board & Executive Communication Succession Planning & Budget Mgmt

ENABLEMENT

Onboarding & Continuous Learning Solution Briefs | Copywriting | RFP Support Workshop Facilitation & Instructional Design LMS Management | Asynchronous Learning Vendor Partnerships | Career Planning

SALES & MARKETING

Outreach Sequence Management Demand Generation & Event Marketing Qualification/Routing & Sales Operations Sales Presentations & Marketing Webinars Sales Methodology & Analytics

SELECTED ACHIEVEMENTS

- Drove \$66 million in revenue over 6 years through founding teams and functions to support sales goals.
- Sustained annual growth of 10%-20% through performance management & leveraging business intelligence.
- Achieved a team ROI of 7x through optimizing strategy & tech stack, improving results and reducing costs during division ramp.
- Improved greenfield meeting booked rate by 60% by refining cold calling methods, messaging, and marketing automation.
- Recruited 30 new AEs in 2 months through forming a team of 20 recruiters responsible for candidate sourcing & securing initial meetings.

PROFESSIONAL EXPERIENCE

FRANKLINCOVEY CO. Publicly traded B2B training company specializing in leadership, strategy execution, productivity, and sales skills.

Head of Business Development and Digital Marketing (Remote) Reporting to VP of Rev Ops and Global Enablement 9/2021 – Present

- Led a team of 24 SDRs, BDRs, and Inside Sales, driving **\$50 million in revenue over a 3-year period**, with an avg. deal size of \$23,000.
- Transformed an underperforming SDR team through comprehensive restructuring, talent acquisition, messaging refinement, KPI alignment, and implementing new technologies.
- Oversaw the cross-functional launch of specialized teams, including the introduction of a recruiter team in 2021 and the establishment of a "hunter" SMB Inside Sales Role in 2023.
- Overhauled new logo prospecting and AE handoff strategies, resulting in a 56% increase in meeting-to-opportunity conversion rates.
- Took ownership of enablement initiatives, conducting regular work-sessions with direct reports and global teams, while also collaborating with recruitment and sales leaders to establish a high-potential training program.
- Demonstrated consistent excellence in KPIs and fostering individual performance growth, maintaining 10-20% year-over-year KPI growth, supported by data-driven business intelligence analysis to guide strategic decisions.

Manager, Marketing and Business Development (Hybrid) Reporting to Sr. Dir Marketing Operations & Analytics 7/2017 - 8/2021

- Founded inbound SDR function and lead engagement strategy within corporate marketing, **improving MQL speed-to-lead time by 70%** by establishing lead-routing and triage parameters.
- Influenced over \$16 million in closed revenue by teeing up new partnerships with over 325 Net New Logo accounts.
- Facilitated discovery calls & sales demos, tying client needs to solutions & creating proposal to share value with decision makers.
- Assumed management of external SDR team and strategy, **increasing ROI from 1.4x to 10x** in under 2 years through drip campaign optimization, developing a scalable qualification methodology, and facilitating regular training.
- Advised demand generation team on MQL scoring and Marketo drip campaigns based on inbound engagement trends.
- Drove early social media prospecting strategies, attaining 15k LinkedIn followers in 1 year through regular posts and blogs.

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Inside Sales & Client Success Representative - California (Remote) Reporting to Managing Director of Sales

- Spearheaded internal and external adoption efforts for new SaaS subscription-based go-to-market strategy, including positioning, client demos, and proposal creation, enabling team to drive \$1.3 million in additional sales.
- Managed post-sale client success process, including development of rules-of-engagement with newly established Client Success Manager role to drive expansion and services business in the territory.
- Provided prospecting, account management, and marketing support to a team of account executives.
- Oversaw in-person and online marketing event logistics. Facilitated client demos and facilitator training sessions, and prepared pricing proposals. Conducted market research and curated email drips and nurture campaigns.

Marketing Manager, USA and Canada (In-Person) Reporting to Chief Marketing Officer

- Coordinated full-funnel marketing efforts including demand generation, live-events, tradeshows, print-campaigns, webcasts, and product ٠ marketing.
- Collaborated with internal team and vendors to develop and run product launches, gap closure strategies, and live/online global events.
- Owned prospecting strategy, founding a team of 40 contract researchers to acquire names with an accuracy rate of 80%, resulting in over 20% of registrants for three international tours.
- Designed client-facing curriculum for annual "Facilitator Enhancement Days" to educate clients and promote new products and services.
- Acted as tech lead on marketing webcasts, managing back-end logistics, troubleshooting, and answering client sales questions.

BOARD MEMBERSHIP

Utah Chair, National Eucharistic Congress

- Co-chair for the Utah chapter of a national organization with a 3-year mission to reengage and heal religious communities that were isolated during the Pandemic through Parish, Diocesan, and National initiatives.
- Oversaw planning and execution of a one-day, once-in-a-generation symposium-style event serving 10k+ participants.
- Managed 9 sub-committee leads and over 320 volunteers charged with executing on multiple deliverables including event logistics, PR, art and environment, keynote/talent management, development/fundraising, security, exhibitor/vendor management, youth protection, environmental design, and liturgical literacy.
- Coordinated a multi-channel event including morning program offering keynotes, a youth retreat, children's educational fun zone, and exhibitors, followed by a Mass serving 7,600 in-person and countless live-streamed participants.

Executive Secretary & Marketing Consultant, MUNDI Project (Hybrid) Nonprofit. Mundiproject.org

- Executive board member for a non-profit organization that provides complimentary music equipment, education, performances, and performance opportunities to underserved members of the Utah community.
- Advised on marketing strategy, asset production, radio/mobile ads, and engagement strategy.
- Oversaw comprehensive organizational rebrand including redefining mission, vision, and values. Partnered with vendors to redesign website, logo, and brand story.

EDUCATION

Westminster University

Bachelor of Science, Psychology & Social Human Behavior, Music

6/2022 - Present

6/2010-8/2014

3/2019 - 5/2023

9/2014 - 7/2017